



FSA ID- Three Years of Fun

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Helping Students and Parents with that Nasty FSA ID!



Agenda

- Review of the FSA ID and Tips for Success
- Troubleshooting the FSA ID

Federal Student Aid (FSA) ID

- FSA ID serves as legal signature
- Replaces the PIN number
- Student and parent each need to request an FSA ID at fsaid.ed.gov
- Write it down!!!!!!!

The screenshot shows the 'Create a New FSA ID' page from the Federal Student Aid website. At the top, it features the 'Federal Student Aid' logo and the text 'PROUD SPONSOR of the AMERICAN MIND™'. Below the logo, the heading 'Create a New FSA ID' is followed by a brief explanation: 'An FSA ID gives you access to Federal Student Aid's online systems and can serve as your legal signature.' A warning states: 'Only create an FSA ID using your own personal information and for your own exclusive use. You are not authorized to create an FSA ID on behalf of someone else, including a family member. Misrepresentation of your identity to the federal government could result in criminal or civil penalties.' A note says: 'To create your own personal FSA ID, enter answers for the questions below and select CONTINUE.' An important instruction reads: 'Important: When you are done click the CANCEL button to clear your data, even if you did not finish creating your FSA ID. Just closing your browser window or going to another website may not be enough to prevent other people using this computer from seeing your information until the session expires.' The form itself has two tabs: 'Create An FSA ID' (selected) and 'Edit My FSA ID'. The form fields include: 'Email', 'Confirm Email', 'Username', 'Password', and 'Confirm Password'. A password strength indicator shows: 'of Numbers', 'of Mixed Letters', 'of Uppercase Letters', 'of Special Characters', 'of 2000 Characters', and 'Show Text'. At the bottom, there are radio buttons for 'Are you 13 years of age or older?' with options 'I am 13 years of age or older.' and 'I am 12 years of age or younger.'. A 'CONTINUE' button is located at the bottom right of the form.

Remember the answers to your challenge questions!

Federal Student Aid ID

* Required

Create An FSA ID Edit My FSA ID FSA ID is not a number

E-mail ?

Confirm E-mail ?

Username * ?

Password * ?

Numbers Uppercase Letters Lowercase Letters Special Characters 8-30 Characters Show Text

Confirm Password * ?

Are you 13 years of age or older? * I am 13 years of age or older. I am 12 years of age or younger. ?

CONTINUE >

- [Edit My FSA ID](#)
- [Frequently Asked Questions](#)

For dependent students – both the student and one parent will need an FSA ID

High school students – don't use your HS email address as it will probably go dead during the summer after you graduate.

Personal Identifiers

I understand that I will be required to certify that the information that I provide to obtain an FSA ID is true and correct and that I am the individual who I claim to be. If I am not that person who I claim to be, I understand that I am not authorized to proceed and that I should exit this form now. If I provide false or misleading information, I understand that I may be fined, sent to prison for not more than five years, or both.



Social Security Number *

 - -

Show Text

Date of Birth *

First Name, Middle Initial, Last Name *

Be careful – put identifiers in and check them

Name should match the Social Security Card

Recovering the FSA ID: Email, cell phone number, and challenge questions

* Req

Create An FSA ID Manage My FSA ID
Edit My FSA ID

Username (or Verified E-mail Address) • ?
[Forgot My Username](#)


Password • ?
[Forgot My Password](#)

LOGIN >

- [Create An FSA ID](#)
- [Frequently Asked Questions](#)

Tips to be successful with the FSA ID

- Write it down!
- Students – should not use their high school email address
- Parents – not a good idea to use your work email
- Put the major identifiers (SSN, DOB, Last Name) and check them
- Verify the email address and put in the cell phone number and verify (6 digit code system) or they won't work to recover
- Challenge questions – you must nail them exactly – use questions with answers that do not change



Trouble Shooting the FSA ID

My FSA ID is not working!

I don't know my FSA ID!

Does the student have an FSA ID?

There is a problem when I try to submit the FAFSA!

Trouble Shooting the FSA ID SSA Problem

- FSA ID – log into the FSA ID through Manage My FSA ID
- SSA – Pending, No Match, Match
- No Match
 - Check the SSN
 - Check the DOB
 - Check the Last Name – needs to be the same as on the Social Security Card

Trouble Shooting the FSA ID

- Go to Manage My FSA ID
- Forgot Username – Email or Cell Phone Number
- Forgot Password – Email or Cell Phone Number
- Does the student have an FSA ID? – use Challenge Questions – if the major identifiers are not in the system, then student does not have an FSA ID

Trouble Shooting the FSA ID

- Go to sign the FAFSA
- Get a message FSA ID does match information in the FAFSA
- Problem with the information in the FAFSA – check SSN, DOB, Name

If nothing works to solve the FSA ID Problem

- Call Federal Student Aid Help Desk; 800-433-3243
- The Help Desk will only talk to the owner of the FSA ID
- They will not allow you to put the phone on speaker
- Write down the directions that they give you, follow the steps that they give you



FSA Website- FSA ID

<https://studentaid.ed.gov/sa/fafsa/filling-out/fsaid>