

A Story of Covid, Emergency Grants and what a Financial Aid Director Learned about his College and his Students

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Wait, we really have to close everything down?

- · CARES Act funds arrive
- · How do we get these funds to students?
 - · Needs?
 - · Application?
 - Amount?
 - · Changing requirements Title IV eligible, US Citizenship, etc.
- We got the funds to needy students, but process was a mess



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Wait, we really have to close everything down? I am currently having difficulties paying off making fromection with the companies of the comp

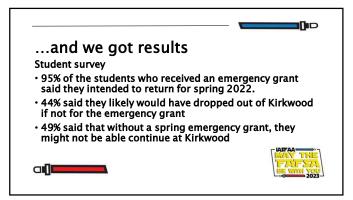
We're open again, and they just sent us more money? CRSSA funds Refined the process Allowed students to apply to their bill Priority given to Pell eligible students If no FAFSA, used amount requested to determine EFC equivalent Started thinking about how to do this really well... What are the opportunities here?



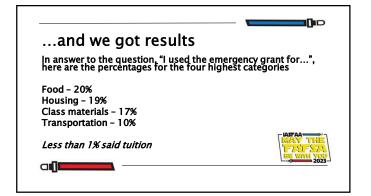


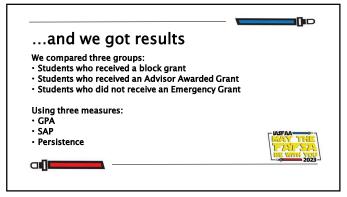
Okay, this time I have a plan... • We awarded \$95,835 to 127 students • There was a lot of hesitation at first from staff • Awarding increased as the semester went on and staff became more comfortable with it • Feedback from staff was very positive • "I feel like I can really make a difference in student success." • "This helped me create connections with students."

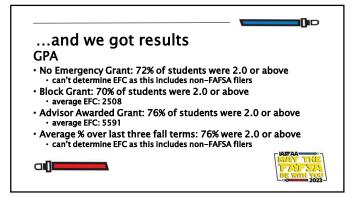
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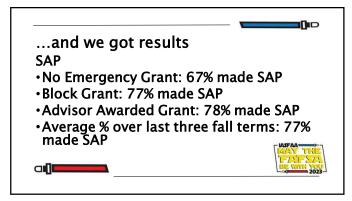


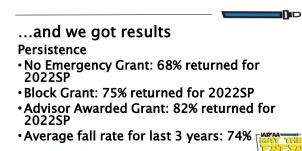
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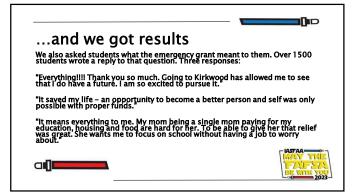


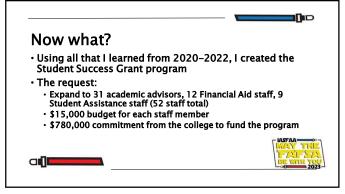


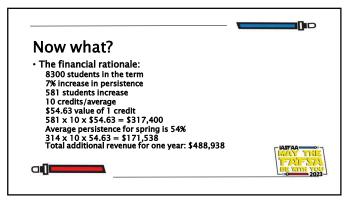


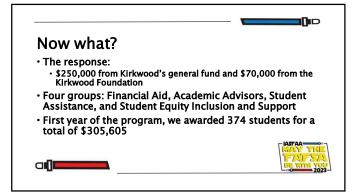














Did it all work out? Positive responses from many advisors – they felt like they could really help students who needed it Retention of students who got an SSG is 3% higher than those who did not Still a work in progress – not all staff are excited about this and some just give the maximum without considering the student's individual circumstances

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