

Wednesday, October 27, 2021	
9:00 am - noon	Registration
9:00 am - 11:00 am	Executive Council meeting
11:00 am - noon	Newcomer reception with Exec. Council members
11:30 am - noon	Silver Linings During the Pandemic
12:15 pm - 1:15 pm	Welcome/Gavel Passing/Newcomer and Special Guest
	Intros/Charity Intro & Speaker
	Lunch
1:30 pm - 2:30 pm	Interest Sessions
	<p><b>*Advocacy:</b> Advocacy is defined as public support for or recommendation of a particular cause or policy. Financial aid administrators are advocates for sure but for whom, when and where varies depending on what hat we may be wearing at a given time. Difficult questions arise such as: <i>On whose behalf are we advocating and on what issues? When advocating, are we representing ourselves, our schools, IASFAA or the financial aid community overall?</i> Dr. Laurie Wolf, former IASFAA president, NASFAA Chair, and longtime advocate for financial aid administrators and students, is welcomed back to IASFAA to help participants gain a better understanding of advocacy roles at different levels and develop talking points to use in various situations.</p>
	<p><b>*Building Leadership Skills:</b> Leadership is an ever-evolving skillset that must be constantly assessed and reviewed. Chad Olson will lead you through an interactive discussion of some leadership traits and assessment of your own skills. Get ready to reflect on leaders that have influenced your career and decide what skills you need in your toolkit.</p>
	<p><b>*Financial Aid Resources:</b> Share and discover resources that will help you navigate your way through the financial aid world. Who doesn't love acronyms like IASFAA, MASFAA, NASFAA, ICAN, FSA, ICSAC, AACC, AND IACCT?</p>
2:30 pm - 3:00 pm	Exhibitor Break
3:00 pm - 3:55 pm	Federal Update
3:55 pm - 4:15 pm	<b>Private Loans in Iowa - Results of Iowa Attorney General Survey:</b> Results of a statewide survey will be reported, as well as how schools can use the information to benefit their students.
4:15 pm - 4:30 pm	Exhibitor Break
4:30 pm - 5:00 pm	Sector Meetings
6:00 pm - 10:00 pm	Dinner/Awards and Recognitions/Mystery Auction/Entertainment

Thursday, October 28, 2021	
7:30 am - 10:00 am	Registration
7:30 am - 8:30 am	Continental Breakfast
8:30 am - 10:00 am	IASFAA Business Meeting
	MASFAA Update
9:30 am - 10:00 am	<b>Business Officers networking opportunity:</b> Gather with colleagues from across the state for an informal networking opportunity. Bring your business cards, questions, and best practices to share. You never know when you might find a new, friendly colleague who has discovered the solutions you need to help move your office forward!
10:00 am - 10:30 am	Exhibitor Break
10:30 am - 11:30 am	Interest Sessions
	<b>*Work Study:</b> Hear from Josh Frahm, Associate Director of Student Employment Programs, how the University of Iowa manages its student employment program. He'll explain how campus employment benefits both the students and the university, and how UI incorporates career readiness indicators into its UI STEP certificate program. Josh will also provide an overview of UI's workshop series for student supervisors.
	<b>*(Business Officers) Cash Management-Administering Disbursements for Fiscal Officers:</b> Let's explore the flexibilities and restrictions in play when handling Title IV funds. In this session, we will discuss various aspects of properly disbursing Title IV funds, including Title IV credit balances, early and late disbursements, post-withdrawal disbursements, and retroactive disbursements. In addition, we will review G5 drawdowns, G5 and Common Origination and Disbursement (COD) System interactions, and timely and accurate system reporting.
	<b>*HERFF panel:</b> At this session, you'll find out how three colleges are working through the challenges of awarding and disbursing the HEERF III dollars to students. They'll dive into how awarding HEERF I and II informed their decisions with HEERF III, talk about the criteria used and discuss how they disbursed the funds. There will be a question and answer component where participants will be asked to share their experiences, as well.
11:30 am - 12:30 pm	<b>Lunch - Keynote Speaker:</b> Be ready to be mindful! Hear from Molly Schreiber, the dynamic founder and CEO of "Challenge to Change," an organization with a mission to teach lifelong wellness skills benefiting the mind, body and spirit of all ages. With a primary focus on the practices of fitness, yoga, meditation and daily mindfulness, Challenge to Change has trained yoga instructors to help people, especially children in schools, self-regulate their emotions. "We are our best selves when our smart minds are connected to our kind hearts and our calm bodies." ~Molly Schreiber

**Thursday, October 28, 2021**

12:45 pm - 1:45 pm	Interest Sessions
	<p><b>*Verification:</b> The Department of Education threw out a welcomed wrench when they announced that schools weren't required to complete Verification for a population of students this year. Hear from an FSA trainer as well as three school panelists about how this changed their processes, affected their campus management systems and impacted students' financial aid.</p>
	<p><b>*(Business Officers) Collaborating Across Campus: Coming Together and Moving Forward to Help Students:</b> This panel of business officers share how they collaborate with other offices on campus to find solutions to workflows, student issues and staffing. You'll be surprised to learn which offices they work with and all the solutions they've deployed together!</p>
	<p><b>*Understanding White Privilege:</b> Join members of the IASFAA Diversity Task Force for a presentation and discussion on unpacking white privilege. Participants will come away with a better understanding of the history of white privilege, what it is, the importance of being aware, and discuss ways to be and do better.</p>
1:45 pm - 2:15 pm	Exhibitor Break
2:15 pm - 3:15 pm	Interest Sessions
	<p><b>*Change Management:</b> Whether you like or hate it, change is a constant in the financial aid industry. Your reaction to change greatly influences how others perceive it. Chad Olson will present two hypothetical change scenarios and let you decide which company addressed change the best. Will you become a "change champion" after this session? It's all up to you!</p>
	<p><b>*(Business Officers) Solutions for Payment Plans, Credit Balances and Past Due Accounts:</b> Join a panel of your colleagues to learn their best practices of administering tuition payment plans, issuing credit balance refunds, and helping students with past due balances. Each panelist will share details of their processes, vendor utilization that makes the job easier, as well as challenges and successes related to these critical topics. There will be time for Q&amp;A and audience participation to learn more from each other about innovative solutions and system partners.</p>
	<p><b>*R2T4 - Oops, They Did It Again!:</b> Just when you thought you understood return of funds, the feds decided to muck things up a bit. Well, don't you fret, because we have the session for you! This panel of your sector peers is ready to share their vast experience and knowledge to guide you through the quagmire of the recently changed regulations.</p>

<b>Thursday, October 28, 2021</b>	
3:30 pm - 4:30 pm	<b>General Session - Implicit Bias and Financial Aid Administration:</b> No matter where we come from, we all have our biases. This session will discuss how you can recognize your biases and try to challenge your assumptions. We will also review the NASFAA Implicit Bias Toolkit, which was developed to help Financial Aid Administrators reduce bias while administering aid programs. Join Dr. Denise Williams-Klotz and Chad Olson, both from Iowa State University, for this important discussion!
5:15 pm - 6:00 pm	Czech Museum tours
	Evening on your own
<b>Friday, October 29, 2021</b>	
8:30 am - 9:15 am	State Update/Charity check presentation
	<b>State Update:</b> Join Iowa College Aid staff as they share their work to create an SAI methodology that can be run against FAFSA applicants in order to determine financial need levels for their need-based grant programs. They'll also share updates and future changes resulting from the Consolidated Appropriations Act and give us reminders from the 2021 legislative session.
9:15 am - 9:30 am	Break/hotel checkout
9:30 am - 10:15 am	<b>Getting Involved With Your Association:</b> Are you interested in getting involved in IASFAA? How about taking the next step and volunteering with MASFAA or NASFAA? A trio of IASFAA veterans will discuss their involvement in IASFAA and where it's led them in MASFAA and NASFAA. This is an interactive panel discussion so be ready to participate!
10:15 am	Brunch served
10:45 am - noon	<b>NASFAA Update-Inside the Beltway:</b> Join NASFAA staff as they discuss the latest happenings in Washington, D.C. Topics covered will include recent legislative and regulatory activity and a preview of what schools can expect in the months ahead.