

2025 IASFAA CONFERENCE



Tentative Business Officer Agenda as of February 27, 2025

THURSDAY, APRIL 10

- 8:30 - 9:30 a.m. **Registration Open**
- 9:00 - 9:45 a.m. **Business Officer Networking Opportunity**
- 9:45 - 10:15 a.m. **Exhibitor Break**
- 10:15 - 11:15 a.m. **Interest Session Block 3**
Program Participation Agreement Tune-up
Turbo-Charged Graduate Financial Aid: Rapid-Fire Strategies for Graduate Counselors
Balancing the Books & Supporting Students: A Student Accounts Roundtable 📅
- 11:30 - 1:15 p.m. **Lunch**
- 12:00 - 1:15 p.m. **General Session | Welcome + Career Progression/Succession Panel**
- 1:30 - 2:30 p.m. **Interest Session Block 4**
Projection Modeling with Bureau of Iowa College Aid
Discussing Cost, Value and How to Pay the Gap
Breaking Down Silos: Cross-Departmental Collaboration for Student Success 📅
- 2:30 - 3:00 p.m. **Exhibitor Break**
- 3:00 - 4:00 p.m. **Interest Session Block 5**
Community College Pit Stop
Battling Burnout!
Staying Audit-Ready: Compliance Essentials for Business Officers 📅
Accelerating Iowa Workforce Grant Success
- 4:00 p.m. **Thank you for Joining Us | Safe Travels Home!**

Balancing the Books & Supporting Students: A Student Accounts Roundtable

Managing student accounts is more than just processing payments—it's about balancing institutional financial health with student success. Join colleagues from across institutions for an engaging roundtable discussion on key topics such as tuition billing, payment plans, refund processing, financial holds, and collections. Share best practices for improving communication, and leveraging technology to support students while ensuring compliance. Whether you're looking for innovative solutions or simply want to compare approaches, this session provides a space to exchange ideas and challenges with your peers.

Breaking Down Silos: Cross-Departmental Collaboration for Student Success

Navigating student finances requires coordination across multiple offices, yet institutional silos often create roadblocks. This session will explore best practices for fostering collaboration between Student Accounts, Financial Aid, Academic Affairs, Enrollment Services, and Student Support Offices. Through a panel discussion and audience Q&A, we'll dive into real-world strategies for improving communication, aligning policies, and working together to enhance the student experience. Attendees will leave with actionable ideas to strengthen partnerships at their own institutions.

Staying Audit-Ready: Compliance Essentials for Business Officers

Navigating financial aid audits requires proactive collaboration between business officers and financial aid professionals. This session will break down key compliance updates affecting audits, including cash management regulations, reconciliation best practices, internal controls, and common findings in Department of Education program reviews.

